

Remote Arming & Disarming

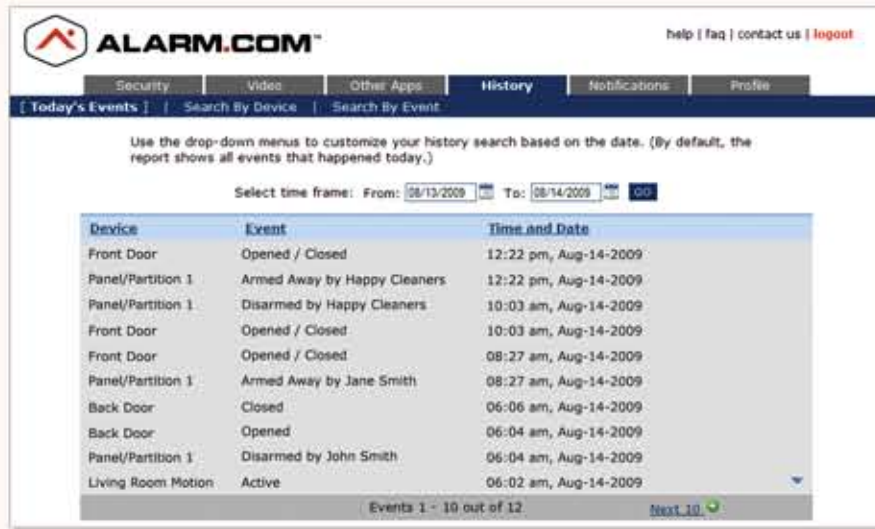


- ▶ Select **Security > System Summary** in the top navigation bar
- ▶ Select the desired arming level (Stay or Away) in the **Change system state** menu and click the **Set** button



Alarm.com iPhone App

Checking Status & Events



- ▶ Select **History** in the top navigation bar
- ▶ Select the appropriate sub-tab to view **Today's Events** (search by date range), **Search by Device** (specific sensor or type of sensor), or **Search by Event** (alarm, power failure, etc)



Alarm.com BlackBerry App

Installing Alarm.com's (FREE) BlackBerry and iPhone Apps

BlackBerry: Visit www.alarm.com/bbinstall from your BlackBerry web browser; accept https connections from Alarm.com if prompted

iPhone or iPod touch: Go to the iPhone App Store on your iPhone or iPod touch and search for "Alarm.com" or download through iTunes

For more detailed information about how to use the web site, click the **Help** link in the upper right hand corner of any screen.

ALARM.COM™ QUICK REFERENCE

Note: The first time you access your Alarm.com account, log in using a computer web browser. You will be stepped through your basic account settings.

Logging In

Three ways to log in:



From your web-enabled cell phone at m.alarm.com



From your computer at www.alarm.com



From your Alarm.com BlackBerry or iPhone app

Managing Users

Configure contact information, user codes, and logins for each person who should be able to receive notifications, arm/disarm the system or access the web site.

Notification Recipients



- ▶ Select **Notifications > Address Book** in the top navigation bar
- ▶ Click the **Add a Person** button to add each system user to your address book

Panel Codes



- ▶ Select **Security > User Codes** in the top navigation bar
- ▶ Enter codes for each user who should be able to arm/disarm the panel

Web Site Logins



- ▶ Select **Profile > Manage Logins** in the top navigation bar
- ▶ Click the **Add a Login** link to add each web site user to your account (These logins can also be used on the mobile site and apps)

Setting Up Notifications

Configure text and email notifications for arm/disarm activity, non-alarm sensor activity*, system events such as power failures, and alarms.

Arming Reminders

- ▶ Select **Security > Arming Reminders** in the top navigation bar
- ▶ Click the **Add a Reminder** link to add times when you want to be notified if the system is not armed

Use the Arming Reminder feature to receive a reminder notification if you forget to arm your system by the usual time. If the system is not Armed at the specified time on the day(s) of week you have selected, an automated notification will be sent to the selected Arming Reminder recipient(s) shown at the bottom of this page.

Your current Arming Reminders are shown below. Click the button to delete a reminder. Click [Add a Reminder](#) to set up a new reminder.

Day(s)	Time	Edit	<input type="checkbox"/>
Monday-Friday	9:00 AM	edit	<input checked="" type="checkbox"/>
Monday-Sunday	11:00 PM	edit	<input checked="" type="checkbox"/>

Who should receive Arming Reminders? (Use the checkboxes to select recipients.)

Arming Reminder Recipients

John Smith

john@thesmiths.com

7035555555@vtext.com

Jane Smith

jane@thesmiths.com

7035555556@mms.att.net

Alarm Notifications

- ▶ Select **Notifications > Alarms** in the top navigation bar
- ▶ Check the boxes to select contacts to be notified in the event of alarms triggered by selected sensors

Use the checkboxes to turn **Alarm Notifications** on for each address.

Name	Contact Address	<input type="checkbox"/>
John Smith	john@thesmiths.com 7035555555@vtext.com	<input checked="" type="checkbox"/>
Jane Smith	jane@thesmiths.com 7035555556@mms.att.net jane@theoffice.com	<input checked="" type="checkbox"/>
Sally Jones	sally@incare.com	<input type="checkbox"/>
Kate Thompson	kate@dogwalkersinc.com	<input type="checkbox"/>

Use the checkboxes below to turn on alarm notifications for specific sensors and event types.

Sensor-Specific Alarm Notification Settings

Intrusion Sensors (e.g. Doors, Windows, Motions, Glassbreaks)

If the sensor reports an ALARM, then:

Living Room EMAIL/TEXT

Medicine Cabinet EMAIL/TEXT

Arming Notifications

- ▶ Select **Notifications > Arming** in the top navigation bar
- ▶ Click the **Add an Arming Event Notification** link to select contacts to be notified when the system is armed or disarmed

Arming Event notifications let you know when the system is armed or disarmed by a given user during specified time frames.

Arming Event Notifications

System User	Event	Time Frame	Notification Recipient(s)	Edit
Any User/Keyfob		Always	john@thesmiths.com	edit
Keychain		Always	7035555555@vtext.com	edit

= Disarmed = Armed Stay = Armed Away

*For Customers with Advanced Service Plans

Normal Activity Notifications

- ▶ Select **Notifications > Normal Activity** in the top navigation bar
- ▶ Click the **Create a New Notification** link to add non-alarm sensor activity (sensor activity when the system is disarmed, e.g. a pool gate or liquor cabinet opening) notification rules

This page provides a summary of your "notification rules." You can create notification rules for any of your Normal Activity sensors. For each rule you can select a time frame when the notification should be active, as well as the contacts to be notified for each type of event. To edit an existing "notification rule", click the [Edit](#) link in the table below. You can use the links at the bottom of the page to create a new notification rule or to pause and resume existing rules and recipients. To delete a rule, click on the beside it.

Normal Activity Notification Settings

Sensor Name	Notification Time Frame	Notification Recipient(s)	Current Status	<input type="checkbox"/>
Front Door	Weekdays 9:00am to 5:00pm	john@thesmiths.com jane@thesmiths.com	Active	edit
Medicine Cabinet	Always	7035555555@vtext.com jane@theoffice.com sally@incare.com	Active	edit

Pause and Resume Notifications [Create a New Notification](#)

Event Notifications

- ▶ Select **Notifications > System Events** in the top navigation bar
- ▶ Check the boxes to select contacts to be notified in the event of selected system events, such as power failures and restorations

Use this screen to set up notifications for System Events. System events include Arming and Disarming events reported by your control panel, Low Battery events reported by a Sensor, and other non-emergency issues that may be reported by your system.

Use the checkboxes to turn **System Event Notifications** on for each address.

Name	Contact Address	<input type="checkbox"/>
John Smith	john@thesmiths.com 7035555555@vtext.com	<input checked="" type="checkbox"/>
Jane Smith	jane@thesmiths.com 7035555556@mms.att.net jane@theoffice.com	<input type="checkbox"/>
Sally Jones	sally@incare.com	<input type="checkbox"/>
Kate Thompson	kate@dogwalkersinc.com	<input type="checkbox"/>

Use the checkboxes below to turn on system event notifications for specific event types.

System Event Notification Settings

Click here to show/hide all System Events

If the system reports this NON-ALARM event, then:

Arming Failed EMAIL/TEXT

Sensor-Left-Open Notifications

- ▶ Select **Notifications > Sensor-Left-Open** in the top navigation bar
- ▶ Click the **Create a New Notification** link to set up notifications when specific doors and windows have been left open for a specified period of time

This page provides a summary of your Sensor-Left-Open notification rules, which allow you to receive alerts when a door, cabinet or window sensor is left open for an extended duration during certain time frames.

Sensor-Left-Open Notification Settings

Sensor Name	Notification Time Frame	Trigger Duration	Notification Recipient	Current Status	<input type="checkbox"/>
Front Door	Mon-Fri 9:00 am to 5:00 pm	30 mins	john@thesmiths.com jane@thesmiths.com	Active	edit
Medicine Cabinet	Always	5 mins	7035555555@vtext.com 7035555556@mms.att.net sally@incare.com	Active	edit

Pause and Resume Notifications [Create a New Notification](#)